Paying for College

COVID-19 UPDATE

The College has established practices consistent with <u>CDC Guidelines</u> related to COVID-19 and Governor Cooper's Executive Order 121 for not only your safety and health but also the safety and health of others. This is why, effective immediately, the Accounting Office, which is located in the James Leroy Henderson, Jr. Administration Building, will only process cash or deferred payments in person on **Wednesdays from 8 a.m.** – **5 p.m. until further notice**; **however, you are welcome to call the Accounting Office Monday** – **Friday from 8 a.m.** – **5 p.m. at 910-938-6342 for assistance.** All other methods of payment should be made either over the phone or online until otherwise notified. If you visit the Accounting Office to make a cash or deferred payment, please maintain at least 6 feet of social distance from other individuals, and markers have been placed on the floor to denote appropriate social distance upon entering the building.

Step One: Learning about Your Resource

Prior to paying for tuition and fees:

- connect with the Financial Aid Department to learn and ask questions about available funding sources, including scholarships and grants, by emailing <u>finaid@coastalcarolina.edu</u> or calling 910-938-6332,
- connect with the Veterans Programs Department, if eligible, to learn and ask any questions regarding your earned veterans education benefits by emailing <u>veterans@coastalcarolina.edu</u> or calling 910-938-6316, and
- connect with Military Off-Campus Sites Academic Advisors to learn and ask questions about Tuition Assistance, if eligible, for active-duty Service members or MyCAA by emailing baseforms@coastalcarolina.edu or calling 910-475-8437.

Step Two: Making a Payment

To make a payment online, follow these steps:

- log into your MyCCCC Student Portal,
- log into WebAdvisor.
- click the "Student" tile.
- under "Financial Information" click "Make a Payment," and
- follow the prompts to complete the payment process.

If you have questions prior to making a payment, please call 910-938-6342.

To make a payment over the phone, follow these steps:

- have your Coastal Student ID ready,
- have your method of payment ready (only credit or debit cards may be used when paying over the phone),
- have paper and a writing utensil to write down your confirmation number, and
- call the Accounting Office at 910-938-6342.

To make a payment in person, follow these steps:

- review the CDC Guidelines and modified hours of operation related to COVID-19 prior to visiting the College as stated at the top of this page,
- have your Coastal Student ID ready,
- have your method of payment ready, including deferred payment paperwork, and
- visit the Accounting Office in the James Leroy Henderson, Jr. Administration Building. Click to access the <u>College's Campus Map</u> to locate the Accounting Office.

If you have questions prior to making a payment, please call 910-938-6342.

Step Three: Need Further Assistance

Do you need further assistance, or do you have other questions about Coastal? Click <u>Student Resources</u> or <u>Points of</u> Contact Guide.