

2017-18 Employer Survey Executive Summary

As a follow-up to the Coastal Carolina Community College Graduate Survey, graduates were contacted by telephone, e-mail, and mail to obtain employer information within three months of graduation. One-hundred and ninety-nine graduates were in related employment. Of those students, forty-six would not give permission to contact their employer. Ten surveys were not mailed to employers due to lack of employer information, e.g. address. Permission was given to send one-hundred and forty-three employer surveys. During 2017-18, these employers were surveyed by telephone, and mail to gauge their satisfaction with recently hired graduates. Of the employer surveys sent, seventy-four responses (52%) were received. Work Habits and Overall Satisfaction were rated excellent; Performance of Voc/Tech Skills, Communication Skills, Math Skills, and Decision Making Skills were rated above average by the employers. Ninety-nine percent of the employers responding said that they would hire Coastal students again.

| Employer Survey Results 2017-18 | | | |
|--|------------------|-----------------|--|
| | <i>Responses</i> | <i>*Percent</i> | |
| 1. Vocational or Technical Skills | | | |
| Excellent | 38 | 51 | |
| Above Average | 22 | 29 | |
| Average | 13 | 17 | |
| Below Average | 2 | 3 | |
| Poor | 0 | 0 | |
| N/A | 0 | 0 | |
| 2. Communication Skills | | | |
| Excellent | 42 | 56 | |
| Above Average | 19 | 25 | |
| Average | 13 | 17 | |
| Below Average | 1 | 1 | |
| Poor | 0 | 0 | |
| N/A | 0 | 0 | |
| 3. Math Skills | | | |
| Excellent | 37 | 50 | |
| Above Average | 17 | 23 | |
| Average | 9 | 12 | |
| Below Average | 0 | 0 | |
| Poor | 1 | 1 | |
| N/A | 10 | 14 | |
| 4. Decision Making Skills | | | |
| Excellent | 34 | 45 | |
| Above Average | 26 | 35 | |
| Average | 13 | 17 | |
| Below Average | 0 | 0 | |
| Poor | 0 | 0 | |
| N/A | 2 | 3 | |
| 5. Work Habits | | | |
| Excellent | 58 | 77 | |
| Above Average | 9 | 12 | |
| Average | 7 | 9 | |
| Below Average | 0 | 0 | |
| Poor | 0 | 0 | |
| N/A | 1 | 1 | |
| 6. Would you hire future graduates? | | | |
| Yes | 74 | 99 | |
| No | 1 | 1 | |
| 7. Overall Satisfaction with Employee | | | |
| Excellent | 51 | 69 | |
| Above Average | 16 | 22 | |
| Average | 7 | 9 | |
| Below Average | 0 | 0 | |
| Poor | 0 | 0 | |

**Due to rounding, some percents may not add to 100.*