## 2019-20 Employer Survey Executive Summary

As a follow-up to the Coastal Carolina Community College Graduate Survey, graduates were contacted by telephone, e-mail, and mail to obtain employer information within three months of graduation. One-hundred and ninety-eight graduates were in related employment. Of those students, forty would not give permission to contact their employer. Forty-one surveys were not mailed to employers due to lack of employer information, e.g. address. Permission was given to send one-hundred and seventeen employer surveys. During 2019-20, these employers were surveyed by telephone, and mail to gauge their satisfaction with recently hired graduates. Of the employer surveys sent, fifty-three responses (45%) were received. Performance of Voc/Tech Skills, Communication Skills, Math Skills, Decision Making Skills, Work Habits, and Overall Satisfaction were rated excellent by the employers. One-hundred percent of the employers responding said that they would hire Coastal students again.

	Employer Survey Results 2019-2	0	
Excellent   35   66     Above Average   15   28     Average   3   6     Below Average   0   0     Poor   0   0     N/A   0   0     Poor   0   0     N/A   0   0     Received the second of the secon		Responses	*Percent
Above Average 15 28  Average 3 6  Below Average 0 0  Poor 0 0  N/A 0 0  2. Communication Skills  Excellent 34 64  Above Average 14 26  Average 5 9  Below Average 0 0  Average 5 9  Below Average 0 0  Poor 0 0  N/A 0 0  3. Math Skills  Excellent 35 66  Above Average 9 17  Average 5 9  Below Average 9 17  Average 5 9  Below Average 9 17  Average 5 9  Below Average 1 2  Average 6 11  Average 2 4  Below Average 0 0  N/A 0 0  5. Work Habits  Excellent 44 83  Above Average 3 6  Below Average 0 0  N/A 0 0  S. Work Habits  Excellent 44 83  Above Average 0 0  Average 3 6  Below Average 0 0  N/A 0 0  S. Work Habits  Excellent 44 83  Above Average 0 0  Average 3 6  Below Average 0 0  N/A 0 7  Overall Satisfaction with Employee  Excellent 41 77  Above Average 12 23			
Average   3   6	Excellent	35	66
Below Average		15	
Poor   0   0   N/A   0   0   0   N/A   0   0   0   0   0   0   0   0   0		3	6
N/A   0   0   0   0   0   0   0   0   0		0	
Excellent   34   64     Above Average   14   26     Average   5   9     Below Average   0   0     Poor   0   0     N/A   0   0     3. Math Skills     Excellent   35   66     Above Average   9   17     Average   5   9     Below Average   9   17     Average   5   9     Below Average   5   9     Below Average   5   9     Below Average   1   2     Poor   0   0     N/A   3   6     A. Decision Making Skills     Excellent   36   68     Above Average   15   28     Average   2   4     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   0   0     Poor   0   0     N/A   0   0     O   0     N/A   0   0     O   0     N/A   0   0     O		0	
Excellent   34   64     Above Average   14   26     Average   5   9     Below Average   0   0     Poor   0   0     N/A   0   0     3. Math Skills     Excellent   35   66     Above Average   9   17     Average   5   9     Below Average   9   17     Average   5   9     Below Average   5   9     Below Average   1   2     Poor   0   0     N/A   3   6     A. Decision Making Skills     Excellent   36   68     Above Average   15   28     Average   2   4     Below Average   15   28     Average   2   4     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     Poor   0   0     N/A   0   0     O	•	0	0
Above Average 14 26			
Average   5   9			
Below Average   0   0   0   0   0   0   0   0   0			
Poor   0   0   N/A   0   0   0   N/A   0   0   0   0   0   0   0   0   0			
N/A 0 0 0		0	
Excellent   35   66     Above Average   9   17     Average   5   9     Below Average   1   2     Poor   0   0     N/A   3   6     A. Decision Making Skills     Excellent   36   68     Above Average   15   28     Average   2   4     Below Average   0   0     Ry/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     N/A   0   0     O   O     O   O   O     O   O   O			
Excellent   35   66     Above Average   9   17     Average   5   9     Below Average   1   2     Poor   0   0     N/A   3   6     Above Average   15   28     Above Average   15   28     Average   2   4     Below Average   15   28     Average   2   4     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     Average   3   6     Below Average   3   6     Below Average   4   7     Above Average   4   7   7     Above Average   12   23	· · · · · · · · · · · · · · · · · · ·	0	0
Above Average 9 17  Average 5 9  Below Average 1 2  Poor 0 0  N/A 3 6  4. Decision Making Skills  Excellent 36 68  Above Average 15 28  Average 2 4  Below Average 0 0  Poor 0 0  N/A 0 0  5. Work Habits  Excellent 44 83  Above Average 3 6  Below Average 3 6  Below Average 3 6  Below Average 3 6  Second 11  Average 3 6  Below Average 0 0  N/A 0 0  N/A 0 0  N/A 0 0  The control of	3. Math Skills		
Average   5   9	Excellent	35	66
Below Average   1   2		9	17
Poor   0   N/A   3   6     A. Decision Making Skills     Excellent   36   68     Above Average   15   28     Average   2   4     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     O to the standard of the standard		5	9
N/A   3   6	Below Average	1	2
## A. Decision Making Skills    Excellent   36   68     Above Average   15   28     Average   2   4     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits    Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     Average   3   6     Below Average   0   0     Poor   0   0     N/A   0   0     S. Would you hire future graduates?    Yes   53   100     No   0   0     Overall Satisfaction with Employee	Poor	0	0
Excellent 36 68     Above Average 15 28     Average 2 4     Below Average 0 0 0     Poor 0 0 0     N/A 0 0 0     S. Work Habits     Excellent 44 83     Above Average 6 11     Average 3 6     Below Average 6 11     Average 3 6     Below Average 0 0 0     Poor 0 0 0     N/A 0 0 0     N/A 0 0 0     S. Would you hire future graduates?     Yes 53 100     No 0 0 0     Overall Satisfaction with Employee     Excellent 41 77     Above Average 12 23	•	3	6
Above Average 15 28  Average 2 4  Below Average 0 0  Poor 0 0  N/A 0 0  S. Work Habits  Excellent 44 83  Above Average 6 11  Average 3 6  Below Average 0 0  Average 3 6  Below Average 0 0  N/A 0 0 0			
Average   2   4     Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     Average   3   6     Below Average   0   0     Poor   0   0     N/A   0   0     S. Would you hire future graduates?     Yes   53   100     No   0   0     Overall Satisfaction with Employee     Excellent   41   77     Above Average   12   23	Excellent	36	68
Below Average   0   0     Poor   0   0     N/A   0   0     S. Work Habits     Excellent   44   83     Above Average   6   11     Average   3   6     Below Average   0   0     Poor   0   0     Poor   0   0     N/A   0   0     S. Would you hire future graduates?     Yes   53   100     No   0   0     Overall Satisfaction with Employee     Excellent   41   77     Above Average   12   23	Above Average	15	28
Poor   0   0   N/A   0   0   0   N/A   0   0   0   0   0   0   0   0   0		2	4
N/A   0   0   0	Below Average	0	0
Excellent		0	0
Excellent		0	0
Above Average 6 11  Average 3 6  Below Average 0 0  Poor 0 0  N/A 0 0  N/A 0 0  N/A 0 0  No 0 0  No 0 0  Output  No 0 0  No 0 0 0			
Average   3   6     Below Average   0   0     Poor   0   0     N/A   0   0     N/A   0   0     Output	Excellent	44	83
Below Average   0   0     Poor   0   0     N/A   0   0     N	Above Average	6	11
Poor         0         0           N/A         0         0           6. Would you hire future graduates?         Yes         53         100           No         0         0           7. Overall Satisfaction with Employee         Excellent         41         77           Above Average         12         23		3	6
N/A         0         0           6. Would you hire future graduates?         Yes         53         100           No         0         0           7. Overall Satisfaction with Employee         Excellent         41         77           Above Average         12         23	Below Average	0	0
5. Would you hire future graduates?  Yes 53 100  No 0 0  7. Overall Satisfaction with Employee  Excellent 41 77  Above Average 12 23	Poor	0	0
Yes         53         100           No         0         0           7. Overall Satisfaction with Employee         Excellent         41         77           Above Average         12         23	-	0	0
No 0 0 7. Overall Satisfaction with Employee  Excellent 41 77  Above Average 12 23	6. Would you hire future graduates?		
7. Overall Satisfaction with Employee  Excellent 41 77  Above Average 12 23	Yes	53	100
Excellent         41         77           Above Average         12         23		0	0
Above Average 12 23	7. Overall Satisfaction with Employee		
	Excellent	41	77
	Above Average	12	23
Average 0 0	Average	0	0
Below Average 0 0	Below Average	0	0
Poor 0 0		0	0

<sup>\*</sup>Due to rounding, some percentages may not add to 100.